



T-Systems

WORLDWIDE REPLACEMENT
OF PREVIOUS SYSTEM WITH
MODERN DCIM SOLUTION IN
UNDER 8 MONTHS

"The Nlyte DCIM application is very powerful and straightforward."

Tapping into Nlyte DCIM, our organization seamlessly transitioned from a previous DCIM tool to a cutting-edge solution provided by a trusted partner. The migration of the existing database to Nlyte was performed by their support team flawlessly. The new Nlyte tool is helping us achieve our goal of consolidating our data down to a single source of truth that will provide us with valuable, easily accessible information."

The support team is outstanding and always there to help. With Nlyte DCIM solution, we can manage our IT spaces with even better efficiency than before."

– Baerbel Meiser
Project Manager,
T-Systems

T-Systems International GmbH, a leading global IT service provider specializing in information technologies and digital transformation, operates internationally as a subsidiary of Deutsche Telekom AG. Headquartered in Frankfurt, Hessen, Germany, T-Systems serves prominent clients including Daimler, Volkswagen, Royal Dutch Shell, BP, British American Tobacco, and more. With operations spanning across 24 countries and a workforce of over 28,000 employees, T-Systems stands as one of Europe's largest IT service companies.



"We were in an unexpected and difficult situation. We needed to find a new DCIM system and get it up and running seamlessly and very quickly in ongoing data center operations. Among various candidates, Nlyte was clearly the right choice."

– Baerbel Meiser
Project Manager, T-Systems

The previous long-standing provider of the Data Center Infrastructure Management (DCIM) tool from T-Systems had surprisingly announced to discontinue support for the extensively customized DCIM tool from T-Systems. In response, T-Systems faced the task of rapidly procuring and implementing a new DCIM solution.

Despite the urgency, the T-Systems data center team needed to thoroughly:

- Identify and assess qualified vendors
- Conduct an in-depth analysis to select the best-suited candidate
- Align the chosen vendor with T-Systems' data center requisites, infrastructure, and operations.
- Collaborate with the chosen vendor to swiftly deploy the new DCIM system

Synopsis

Benefits of the Nlyte Solution

After an exhaustive search, T-Systems selected Nlyte and its Asset Optimizer data center asset lifecycle management and capacity planning software.

The advanced automation and efficiency of the new Nlyte solution provides T-Systems with faster, more comprehensive asset lifecycle management, capacity planning, subcontractor steering through workflows, reporting and audit capabilities, while simplifying management of all data center assets and facilitating space and energy planning.

Compared to the previous DCIM system, Nlyte Asset Optimizer, for example, with its workflow engine, offers T-Systems the opportunity to adapt their processes even more flexibly and integrate them quickly and easily with Nlyte Asset Optimizer to meet different requirements

As a result, Nlyte Asset Optimizer provide better and more individualized task management support for teams with different data center tasks and different on-site realities when managing multiple data centers worldwide. This is further supported by flexible and customizable reports in the Nlyte Report Viewer.

Nlyte's Impact

Leveraging Nlyte and its Asset Optimizer software, T-Systems achieved full operational readiness within six months, replacing outdated technology with a modern, streamlined solution. The result: heightened reliability, expanded features, and a swift, dedicated database for reporting.

In-house teams now allocate less time to routine tasks and more to high-value, productive activities.

"Nlyte workflows are great. The workflow engine was one of the reasons why we chose Nlyte among the finalists."

– Marcus Juch
Data Center Engineer, T-Systems

Nlyte as a Partner

From the beginning, positivity and collaboration have been key to the working relationship between T-Systems and Nlyte. Both parties prioritize understanding and meeting each other's needs in an atmosphere of trust, open communication, and mutual respect. T-Systems values Nlyte expertise and reliability, while Nlyte appreciates the customer's loyalty and clear feedback. This synergy fosters continuous improvement and a thriving ecosystem that provides long-term benefits to both T-Systems and Nlyte. Long-term operational safety and support is one of the main requirements of the customer.

"We've spent a lot of time with the Nlyte team, and we've come to know each other well. It's no longer a customer/supplier relationship — both parties benefit from each other."

– Baerbel Meiser
Project Manager, T-Systems

T-Systems International GmbH

Frankfurt, Hessen, Germany

26 Locations Worldwide

Technology

Global IT service provider for
information technologies and digital transformation

€4.2 Billion / USD \$4.6 Billion (2020)

28,000+

www.t-systems.com/de/en

Nlyte Software helps teams manage their hybrid infrastructure throughout their organization – from desktops, networks, and servers to IoT devices – across facilities, data centers, colocation, edge, and the cloud. Using Nlyte's monitoring, management, inventory, workflow, and analytics capabilities, organizations can automate how they manage their hybrid infrastructure to reduce costs, improve uptime, and ensure compliance with organizational policies.

Nlyte Software is part of Carrier Global Corporation, the leading global provider of healthy, safe, sustainable, intelligent building and cold chain solutions. For more information, visit [www.nlyte.com](#) or follow [@nlyte](#) on LinkedIn.

Web: www.nlyte.com / eMail: info@nlyte.com

USA: +1 866 386 5983 / EMEA: +44 208 8777222

 **Nlyte[®] Software**



DATA CENTERS