

Case Study: Citizens Financial Group

Introduction

This case study of Citizens Financial Group, Inc. is based on a April 2016 survey of Nlyte customers by TechValidate, a 3rd-party research service.

“Once the tool is fully implemented it is amazing.”

Challenges

- Describes the state of their data center management before adopting Nlyte in the following way:
 - Manual and unscalable record-keeping (spreadsheets, Visio diagrams, etc.)
- Biggest data center challenges before using Nlyte were the following:
 - Low visibility into data center operations and issues
 - Poor capacity planning
 - Difficulty with migrations and/or consolidations
 - Inability to track and manage workflow processes
 - Lack of reporting and analytics to plan and forecast
 - Struggling to meet compliance standards
 - Lack of integration with ITSM
 - No accurate asset inventory

Use Case

- Top criteria for choosing their vendor for data center solutions included the following:
 - Ability to reduce cost
 - Ability to improve capacity planning
 - Ability to decrease business risks and unplanned down time
 - Ability to provide pre-built integrations into major ITSM systems (BMC, HPE, ServiceNow..)
- Found the following Nlyte capabilities to be the most valuable:
 - Asset lifecycle management (“dock to decom”)
 - Reporting and analytics

Results

- Realized the following benefits after deploying Nlyte:
 - Detailed location of all data center assets with total number of asset types known
 - Accurate and detailed data center capacity planning with confidence in capacity data
 - Consistent automation of data center tasks
 - Improved regulatory compliance capabilities

Company Profile

Company:
Citizens Financial Group, Inc.

Company Size:
Large Enterprise

Industry:
Banking

About Nlyte

Nlyte Software is a leading software company focused on planning, managing and optimizing data centers. Nlyte Software enables enterprises to extend IT management software to include the physical layer with the logical and virtual layers of the data center, maximizing the financial benefits from the optimized utilization of assets, power and space.

Learn More:

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