Case Study: Global 500 Computer Services Company

Introduction

This case study of a Global 500 computer services company is based on a March 2016 survey of Nlyte customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> " "Nlyte's product is awesome! It provides accurate management of data center assets and the ability to truly tell the story of what is going on in our data centers."

Challenges

- ■ Describes the state of their data center management before adopting Nlyte in the following ways:
- ■ Legacy, siloed approach to IT and data center service management
- ■ No single version of truth with limited compliance capabilities
- • 3 biggest data center challenges before using Nlyte were the following:
- ■ Poor capacity planning
- ■ Lack of reporting and analytics to plan and forecast
- ■ No accurate asset inventory

Use Case

- ■ Top criteria for choosing their vendor for data center solutions included the following:
  - ■ Ability to improve capacity planning
  - ■ Ability to provide visibility into key business metrics and data visualizations
  - ■ Ability to optimize use of power, cooling, space and assets
- ■ Found the following Nlyte capabilities to be the most valuable:
  - ■ Capacity planning
  - ■ Reporting and analytics
  - ■ Workflow management

Results

- ■ Realized the following benefits after deploying Nlyte:
  - ■ Detailed location of all data center assets with total number of asset types known
  - ■ Real-time data center reporting and business intelligence

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Computer Services

About Nlyte

Nlyte Software is a leading software company focused on planning, managing and optimizing data centers. Nlyte Software enables enterprises to extend IT management software to include the physical layer with the logical and virtual layers of the data center, maximizing the financial benefits from the optimized utilization of assets, power and space.

Learn More:

 Nlyte Software