YESTERDAY, WITHOUT NLYTE

TransUnion

No DCIM tool in place: data center managed using spreadsheets, service request forms, and untracked conversations

Service request forms, misaligned between requester and data center resources, didn't yield desired results in a timely manner

Disjointed communication process led to operational inefficiency due to lack of robust workflow

Lacked a DCIM solution that supported workflow edits and changes internally without shelling out $$$ for professional services

"Our primary goals were to increase the operational efficiency with which we maintained our data centers, build sophisticated workflows that could easily accommodate our change requests and ultimately give us more control over our environments than we had prior to Nlyte.

Josh Neyer, Senior Director of Global Data Center Infrastructure, TransUnion

TODAY, WITH NLYTE

TransUnion tu

Nlyte Software

More collaborative and better-informed teams

Able to better anticipate, plan and execute changes

Seamless and transparent workflow processes in place

Able to generate reports on the fly

Able to quickly self-serve on audit Q&A

Able to react faster with better precision to contingency issues

Receives prompt vendor support for product enhancements

Enjoys access to Nlyte senior product leadership

"Nlyte's data center service management (DCSM) solution offers us the flexibility to customize the workflow ourselves, giving us the ability to change workflows, forms and fields without the need for costly professional services."

Joe Zarcone, Data Center Consolidation Program Manager and Asset Management Advisor, TransUnion

"It's been a great tool in doing migrations from our colocation facilities. And most importantly, we've been able to establish internal community support and use of Nlyte from the start."

Josh Neyer, Senior Director of Global Data Center Infrastructure, TransUnion